Port Lincoln Racing Club

PORT LINCOLN THOROUGHBRED RACING

Feedback Form

The Port Lincoln Racing Club is committed to providing the highest quality care, services and facilities to meet your needs. We value all feedback including complaints, as this enables us to improve services. Indicate your feedback response below with an X.

☐ General Feedback   ☐ Compliment   ☐ Complaint

Section 1: Privacy

The Port Lincoln Racing Club is committed to protecting your privacy. We collect and handle personal information that you provide on this feedback form for the purpose of investigating and responding. The Port Lincoln Racing Club will only use your information in accordance with relevant privacy and other laws. In order for us to provide services to you effectively and efficiently, we may need to share your personal information with others that deals with the matters identified in your feedback. If you choose to remain anonymous, Port Lincoln Racing Club may be unable to deliver the full range of services you require. The Port Lincoln Racing Club is responsible for managing the personal information that you provide on this form, should you have any questions please call 08 8682 3851.You also have the right to access your information and seek its correction under the *Freedom of Information Act 1982*.

Section 2: Your details

Personal details

Name:	
Contact number:	
Email address:	

Section 2: Please state your feedback

Please provide details, including what events led to making the complaint, compliment or feedback, approximate dates and who was involved.

Section 3: If you have a complaint, have you already taken an action in relation to this?

Have you raised your concerns with PLRC staff prior to completing this form?
Please circle - Yes / No

If **yes**, with whom and what was the outcome?

Section 4: What outcomes would you like to see as a result of providing your feedback?

Section 5: Declaration

I hereby declare information provided is true and correct.

Signature:		Date:	

Thank you for taking the time to provide us with your feedback.

Section 6: Club Use Only

Received By: _____ Date: _____

Follow Up

_____
_____
_____
_____

Outcome

_____
_____
_____
_____